

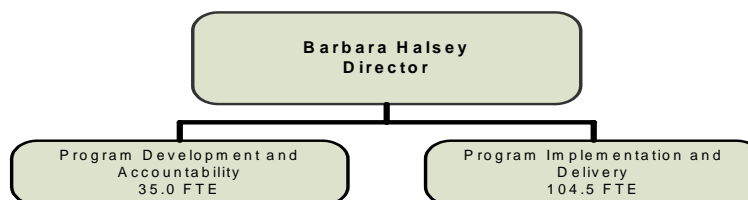
WORKFORCE DEVELOPMENT

Barbara Halsey

I. MISSION STATEMENT

Workforce Development, formerly Jobs and Employment Services Department (JESD), provides comprehensive employment, training, and support services in accordance with the Department of Labor (DOL) Workforce Investment Act (WIA), that respond to the needs of job seekers, businesses, and communities within the County of San Bernardino.

II. ORGANIZATIONAL CHART



III. DESCRIPTION OF MAJOR SERVICES

The Workforce Development Department provides holistic services to job seekers, incumbent workers, entrepreneurs and employers. The department is responsible for administering and operating programs under the Department of Labor's Workforce Investment Act. Funding for programs operated is allocated at the federal level, and comes to the county from the State Employment Development Department/Workforce Investment Division. Through this funding stream, services are delivered to job seekers and businesses throughout the county via the Departments Employment Resource Centers. These offices are called the Workforce Investment Employment and Business Resource Centers and are strategically placed in three of the county's economic regions. The West End office is located in Rancho Cucamonga, the East Valley office is located in San Bernardino, and the High Desert office is located in Hesperia. The department will implement full electronic access to the system with its phase-in of the web-based Workforce Investment Network (WIN) site in 2005-06.

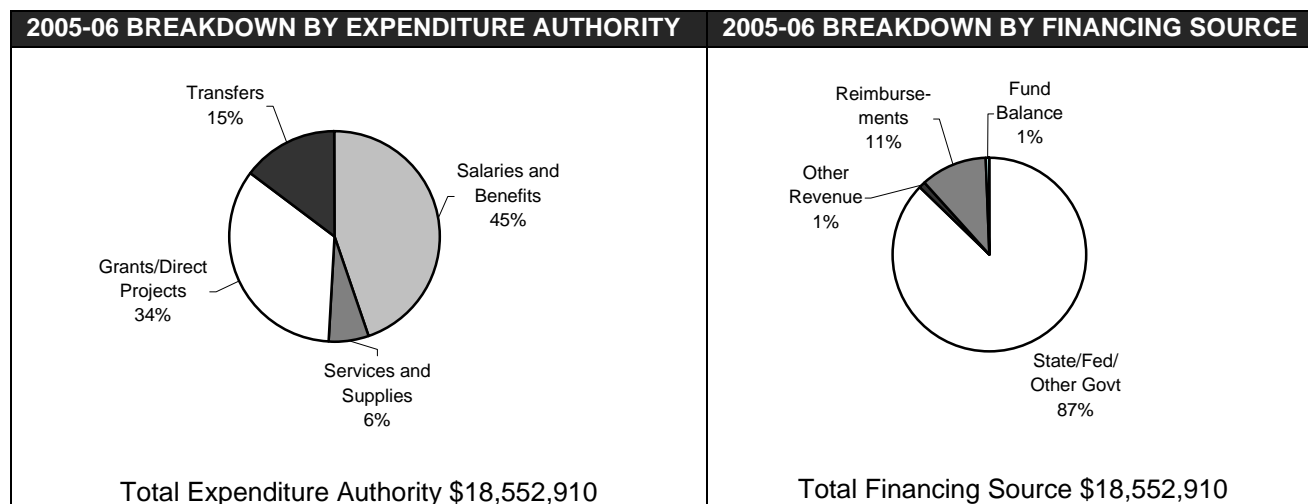
The primary customers served by the department are businesses and job seekers. The department has adopted "Our Job is Your Future" as its motto, and holds the following vision in the performance of its work: We are a nationally recognized, award winning workforce system that successfully serves job seekers, businesses and the community to ensure economic vitality in San Bernardino County.

The department supports the mission of the county through its provision of services to businesses and job seekers. Committed to operating a demand driven service delivery system, the department has developed a reputation for excellence in serving the workforce needs of businesses. Understanding that increased employment opportunities enhance the quality of life for residents, the department strives to ensure that the needs of local businesses are met by providing them with a skilled workforce. It connects with economic development professionals and organizations in order to understand the growing job base that new businesses bring to the county, and to assist in attracting new business by offering training and hiring incentives as funding allows. The department works to meet the on-going needs of existing businesses as they face the challenge of maintaining a qualified workforce. In order to accomplish the task of workforce development, the department links educational providers to business communities with the goal of assuring training developed and delivered is demand driven producing the workforce needed by businesses today and in the future.

The Workforce Investment Board administratively oversees the programs offered through the department. This Board is comprised of private business representatives and public sector partners who have been appointed by the County Board of Supervisors.



IV. 2005-06 BUDGET



V. GOALS & 2006-07 OBJECTIVES AT CURRENT FUNDING LEVELS

GOALS	2006-07 OBJECTIVES
1. Increase number of customers provided universal services.	A. Effectively market career information and advancement services offered at the Employment Resource Centers.
2. Meet or exceed all WIA enrollment and performance standards.	A. Enroll 450 customers in Adult services. B. Enroll 200 customers in Dislocated Worker services. C. Enroll 230 Older Youth in the Youth Programs. D. Enroll 120 Younger Youth in the Youth Programs.

The department's goals are reiterations of the standards negotiated with the State of California and are the measures used for the determination of funds allocated. The department is establishing other measures during the next year that will give us the ability to compare our program to others in the state and the nation.



VI. PERFORMANCE MEASURES AT CURRENT FUNDING LEVELS

OBJT.	MEASUREMENT	2006-07 (Projected)
1A.	Number of customers using Universal services at the Employment Resource Centers.	5% Increase (80,000)
2A.	Enroll Adults (1) Entered Employment (2) Retained Employment	73% (330) 60% (270)
2B.	Enrolled Dislocated Workers (1) Entered Employment (2) Retained Employment	80% (160) 70% (141)
2C.	Older Youth (1) Entered Employment (2) Retained Employment	63% (147) 48% (111)
2D.	Younger Youth (1) Attainment of skill related training certificate (2) Obtain High School Diploma or GED (3) Remain in school or retain employment	76% (92) 55% (67) 50% (60)

If there are questions about this business plan, please contact Barbara Halsey, Director, at (909) 388-4389.

